Randy Chiu 779 21st ave San Francisco CA 94121

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Large telecom is such a mixed bag of overpriced and underperforming services with often frustrating customer service experiences. I chose a competitor that offered 10x the speed for \$50 less per month. I was skeptical, but they are delivering without predatory gimmicks, my billing is transparent.

Randy Chiu